Good Neighbour Policy and Action Statement for Craigendmuir Ltd

Last Reviewed: June 2024
Next Review: June 2026

Craigendmuir Limited is committed to being a good neighbour to the local community, and ensuring our own residents and guests are good neighbours towards each other. We are committed to ensuring that the village remains a peaceful and friendly environment, and overall ensuring that we can help the local community wherever possible.

All employees have a responsibility in their area to ensure that the aims and objectives of the good neighbour policy and action statement are met. Below is a list of actions we already, and will continue to, undertake.

- We have a range of information available to all guests on the local area and Glasgow, including restaurants, take-outs, shops, attractions, events, travel and Scotland as a whole. We will display any local advertisements on our notice board in our hub. Our staff are trained to verbally promote local restaurants, days out and shops.
- No food is sold in the park, however coffee beans used are fair-trade and coffee granules are used as compost. Local suppliers are used in order to reduce our carbon footprint and CO2 emissions, and support the local economy. Several staff members live within walking distance of the park, with other staff living only a short distance away by car. This reduces travel mileage and emissions.
- We operate a no noise policy after 11pm, where any one excessively breaking this policy intentionally will be asked to leave the park. Guests are required to sign and agree to this on check-in. We have an electric gate at the front of the park that closes at 8pm in the summer and 6.30pm in the winter, to limit disturbances.
- No noise policy is enforced from 11pm - 7am for night shift workers.
- Traffic is limited to 5 mph.
- We are committed to our corporate social responsibility, and aim to help out good causes whenever we are able to. We host, sponsor, promote and support a range of charity events locally, and have also sponsored sports teams.

- We host weekly activities and regular events for our residents in our hub, giving them chances to learn new skills, enjoy new hobbies and socialise with neighbours.
- We regularly support the local community in a variety of ways - for example, adopting the local roundabout from North Lanarkshire Council and maintaining it, involvement in local Japanese knotweed and clearing neighbours' driveways in bad weather conditions.
- We currently have a charity box in our residents hub, which rotates on a regular basis, to raise donations for multiple charities. Several charitable fundraising events are held throughout the year.
- We aim to help all residents and visitors with any issues they may have whenever possible. We aim to maintain a friendly attitude, and be reliable to the whole community.

Signed by

John Hendry, Director
Ivan Hendry, Director